

Lillooet Area Library Association Strategic Plan

2015 - 2018

Vision

A welcoming community hub, for culture, learning and enjoyment.

Mission

Connecting community, fostering knowledge and understanding, sharing and reconciling stories

Values

Inclusivity ~ Equality ~ Respect ~ Empowerment ~ Curiosity ~ Intellectual Freedom ~ Accountability

Strategic Priorities

We will provide even more inclusive, free, friendly, flexible, accessible, safe, open and comfortable space for all community members and tourists

Goal	2016	2017	2018
Make BRL accessible for community members and tourists	Examine operation, needs & possibilities – meet with stakeholders: Seton Lk. Band, Tsal’álh Development, BC Hydro, SD#74 rep., local businesses, etc.	Develop partnerships locate the BRL in an accessible location OR provide regular transportation OR mobile service.	Assess success of location / transport solution and adjust if necessary.
Be open when and where patrons want	Examine current schedule, services and programs for effectiveness and possible adjustments	Change schedules to meet community needs	Assess new schedule and adjust as required
Reconfigure or build at the Lillooet Branch for a quiet study/ learning space, open/ lounge area, effective store-room, back room & office spaces, welcoming etc.		Assess current use of space in branch & explore new space use options	Obtain professional engineering or architectural services as required for partners, permits & funding applications Determine costs & seek funding

We will enjoy a renewed / enhanced relationship with St'at'imc communities

Goals	2016	2017	2018
Develop a formal relationship with St'at'imc governing bodies for library service extension &/or funding	Create & deliver a presentation to St'at'imc Tribal Council &/or Chief & Council: Outreach library services to Band members.	Work with Tribal Council &/or individual Bands to develop service plans. Look to Haida Gwaii & Pr. Rupert for examples.	Test pilot service delivery plans

We will increase effective services and programming, and eliminate waste.

Goal	2016	2017	2018
Use outcome based assessment tools consistently to determine effectiveness of our work	Provide staff training in outcome based assessment Design effective measures for services & programs	Use assessment tools & traditional measures to determine what services / programs to support	Continue reiterations of process
Reallocate resources to most effective and desired services and programs		Incorporate regular 'ideas' session into staff meetings	Assess all current programs and services. Eliminate those which do not meet objectives.
Partner with local agencies to improve outreach programs		Develop and present an information package for local agencies Explore program funding options	Identify / deliver joint programs that can assist clients from other agencies and groups

We will be a centre for access to new information technology.

Goal	2016	2017	2018
We will have trained staff to help patrons with IT use	Evaluate staff skills & design a continuous learning & practice plan	Assess means of freeing staff time for direct patron help through front-desk redesign & security, technology change	Possible Change to Radio-frequency identification (RFID) security with patron self-help options
We will have current equipment and a creative space for the patron's exploration of new IT tools		Determine hardware, software and space requirements for a creative or 'maker space'.	Seek funding for additional equipment and programs.

We will enhance our collection and be responsive to community needs and interests.

We will improve our collection in key areas

Goal	2016	2017	2018
Improve First Nations and Easy Reader' Collections	Assess current collection Develop specific promotional plan for each	Develop guidelines for renewal and ongoing development of each collection	
Improve Electronic collection	Survey other similar sized libraries for advice	Cooperate with others for best pricing and access	