



Lillooet Area Library Association Strategic Plan 2021

Welcome to the Lillooet Area Library Association

The Lillooet Area Library Association (LALA) provides Public Library services to the residents of the District of Lillooet, Squamish Lillooet Regional District (SLRD) Areas A and B, and the six northern St'át'imc communities T'it'q'et, Tsal'alh, Sekw'el'was, Xwisten, Xaxli'p and Ts'kw'aylaxw.

Vision

A welcoming community hub, for culture, learning and enjoyment

Mission

Connecting community, fostering knowledge and understanding, sharing and reconciling stories

Values



Strategic Priorities

- Practicing and sharing good governance
- Responsive Service
- Action on Reconciliation
- Providing Community Space



At the Table Two- Community Consulation- February 2020

Practicing and Sharing Good Governance

Continually developing and sharing good governance by:

- Supporting a culture of learning for board, staff, volunteers and patrons
- Making policies plain, transparent and easily accessible
- Consulting widely to create responsive policies
- Making governance interesting and fun
- Getting youth involved

Responsive Service

Engaging with the community and listening to patrons to provide programs and resources by:

- Partnering with local service providers and B.C. Public Libraries to create innovative programs and services
- Responding to patrons' technology needs
- Providing information, training and access to new technologies
- Expanding patron driven collection development



Story time in Room 203

Action on Reconciliation

Nurturing relationship with St'át'imc communities and learning from St'át'imc culture by:

- Practicing humility
- Seeking connections and partnerships with St'át'imc governments and service providers
- Honouring St'át'imc culture in LALA's programs, services and spaces
- Identifying and removing barriers to St'át'imc representation in LALA's staff and board

Providing Community Space

Sharing Public Library resources in spaces where people feel safe and can learn, browse, socialize, work, and relax by:

- Evaluating and developing Library spaces to enhance patron experience
- Developing digital resources and programs that promote LALA's values
- Striving for resilience and flexibility, fulfilling LALA's mission under changing conditions
- Welcoming everyone who walks through LALA's doors



Patron appreciation tea time in the Lillooet Public Library